

INSTRUCTIONS ON HOW TO PRINT A CAREMARK RX IDENTIFICATION CARD

Go to www.caremark.com

If you **have not previously registered**, you will need to click the **“Not registered?”** link. You will be required to provide the following information in order to register:

- (1) ID # (**This is your Social Security #**)
- (2) Name
- (3) Date of Birth
- (4) Gender
- (5) Zip
- (6) Relationship to Cardholder (i.e. self)

You can also provide additional optional information.

If you **have already registered**, login to the website, www.caremark.com:

- (1) Click on **Prescriptions & Coverage** in the upper left hand corner
- (2) Click on **Print ID Card** on the left
- (3) Click on **Print an ID Card**
- (4) Click on **Print** (located on the bottom left)

The screenshot displays the CVS Caremark website interface. At the top, there is a navigation bar with links for Home, Prescriptions & Coverage, Health Resources, Customer Care, About Caremark, For Clients, and For Health Professionals. The 'Prescriptions & Coverage' menu is highlighted. Below the navigation bar, there are several sections: 'My Prescriptions', 'My Coverage', 'My Account', 'Contact Caremark', and 'WEB SITE PRIVACY POLICY'. The 'My Coverage' section is expanded, showing a 'Print ID Card' link. A red arrow points to this link. Another red arrow points to the 'Print an ID Card' button. A third red arrow points to the 'Print ID Card' link in the 'My Coverage' section. A fourth red arrow points to the 'Print' button at the bottom left of the page. The page content includes a 'Print ID Card' heading, a sub-heading 'Print a personalized ID card. Use it to access your prescription benefits immediately.', and a 'Print an ID Card' button. Below this, there is a section for 'Dear Plan Participant' with instructions on how to use the ID card. A form for the ID card is shown with fields for RXBIN, RXPCN, RXGRP, ISSUER, ID, and Name. A 'Print' button is located at the bottom left of the form. To the right of the form, there is a box with instructions on how to use the ID card and contact information for Customer Care: (866) 284-9226. At the bottom of the page, there are three numbered instructions: 1. Please fill in the underlined areas with your information. (This information may be needed by the pharmacist to process prescriptions.) 2. Please present this temporary ID card to the pharmacist. 3. For questions or concerns, please contact a Caremark Customer Care representative toll-free at (866) 284-9226.